



# LIBRARY INSIGHTS



Welcome back on campus to all our Western colleagues. It is fantastic to see the 'buzz and hum' returning as more students attend classes on campus and staff return to their offices.

In this first edition of *Library Insights* in 2021, we focus on important changes regarding physical access to our libraries, highlight some of the key scholarly information services we provide, and celebrate seventeen years of our Online Librarian service to students and staff.

Your Library colleagues look forward to connecting and collaborating with you throughout the year ahead.

## Library opening hours now vary campus to campus.

Library opening hours have changed for Autumn 2021 and now vary between campuses. Visit our website for the [opening hours](#), address, location map and a virtual tour of your nearest campus library.

Due to COVID restrictions easing, it is no longer necessary to tap or swipe into our libraries with a current Western ID card during Library [opening hours](#). Physical access to our eight campus libraries has been reinstated for all our Library clients including Alumni, community members and reciprocal borrowers. Check in via the QR code for the building remains in place.



## Supporting our Schools and Research Institutes.

School Librarians partner with our School and Research Institute colleagues to:

- Orient new academic and research staff to the Library's resources and services.
- Advise on the provision of scholarly resources for units and programs of study.
- Collaborate on curriculum content to embed academic and information literacy.
- Support researchers and HDR students along all points of the [research lifecycle](#).

Check the [School Librarians page](#) for contact details for your School or Research Institute.

## Document Delivery.

The Library offers a Document Delivery service to all Western Sydney University postgraduate students and staff, in support of teaching, learning and research. Through this service, the Library can obtain items not held by the Library, including journal articles, books and book chapters. More information about the Document Delivery service, including how to access the online request form, is available on the Library [website](#).

## Borrowing from your Library.

Did you know Western staff can borrow a range of resources and items from the Library? In addition to our vast range of textbooks and teaching resources, you can borrow from our popular fiction range of books, [ebooks and audio books](#). Why not browse our fiction range and pick up that story you've been meaning to read or listen to? Discover some of our multimedia resources like the Sphero robot sets or Muse meditation headbands also available for loan.

STAFF BORROWING CONDITIONS:

- 100 items at any one time
- 56 day loan
- 56 day renewal periods, up to a maximum of 336 days from the initial renewal date

The screenshot shows a library website interface. At the top, there's a search bar with the text 'SEARCH THIS DOCUMENT ONLY' and a 'Search' button. Below the search bar, the main heading is 'Study Break: Popular Print Books, eBooks, Audiobooks'. Underneath, there are three tabs: 'Popular Print Books, eBooks, Audiobooks', 'More Popular Print Books and DVDs', and 'Popular Magazines and Newspapers'. The 'Popular Print Books, eBooks, Audiobooks' tab is selected. Below the tabs, there are five colored boxes representing different collections: 'Popular eBooks & Audiobooks' (orange), 'Popular CDs & DVDs' (purple), 'New Aussie Fiction' (green), 'Self Help Books' (orange), and 'Popular Aussie Newspapers' (green). Below these boxes, there are three columns of book recommendations. The first column is titled 'Print books' and lists 'Dead mans switch by Tara Moss', 'Into the fire by Sonia Orchard', 'A season on Earth by Gerald Murnane', and 'Wildflower Ridge by Maya'. The second column is titled 'Popular eBooks' and lists 'Elkanor Oliphant is Completely Fine by Gail Honeyman', 'A Mother's Story by Rosie Batty and Bryce Corbett', and 'Spark Joy by Marie Kondo'. The third column is titled 'Popular Audiobooks' and lists 'Alias Grace by Margaret Atwood', 'Aristotle and Dante Discover the Secrets of the Universe by Benjamin Alire Sáenz | Read by Lin-Manuel Miranda', 'Miss Peregrine's Home for Peculiar Children | Miss Peregrine Series, Book 1 by Ransom Riggs | Read by Jesse Bernstein', and 'The Raven Boys: Raven Cycle Series, Book 1 by'.

## Academic Integrity.

The Academic Integrity Module, created by the Library, plays a critical role in assisting students to develop academic integrity, particularly in an online learning environment.

The module familiarises students with the concepts of academic misconduct, including plagiarism, collusion and contract cheating. In addition to explaining the key concepts of academic integrity and providing learning resources, the module outlines the value of integrity for University study, plus its practical relevance as students transition into their future professional lives.

The module complements additional resources available to students on the [Library Study Smart](#) website, all of which enhance student confidence to study ethically and courageously. The Library Academic Services team supports Western Teaching Staff in many ways. Get in touch with the team to see how we can assist you by emailing [academicintegrity@westernsydney.edu.au](mailto:academicintegrity@westernsydney.edu.au).

Honesty +  
Responsibility +  
Courage +  
Respect =  
**ACADEMIC INTEGRITY.**

## Library Study Smart Zones.

The [Library Study Smart Zone](#) services are still available and continue to operate virtually through Zoom. Face to face services may return later in 2021.

Refer your students to [Library Study Smart](#) for help with academic writing, exam preparation, developing study skills, scholarly information searching, referencing skills, plus MESH maths and stats assistance.

## Library Study Hall access.

[Library Study Hall](#) returns for Autumn session at identified campus libraries. Funded by SSAF, Library Study Hall access occurs when regular Library services on campus are closed. Hours vary, so check your campus [opening hours](#) to see if Library Study Hall is available. Remember that access to Library Study Hall is by tap or swipe entry for Western students and staff only, so make sure you bring your current Western ID card.

## Contacting your Library.

If you need help while on campus, you can video chat with Library staff at the **Digital Service Desk**. Why not check out the Digital Service Desk next time you visit? Just say hello at the dedicated workstation on the service desk.

Need to contact the Library when you are off campus? [Online Librarian](#) is available by phone, live chat, email or Zoom.



## Celebrating 17 years of Library live chat.

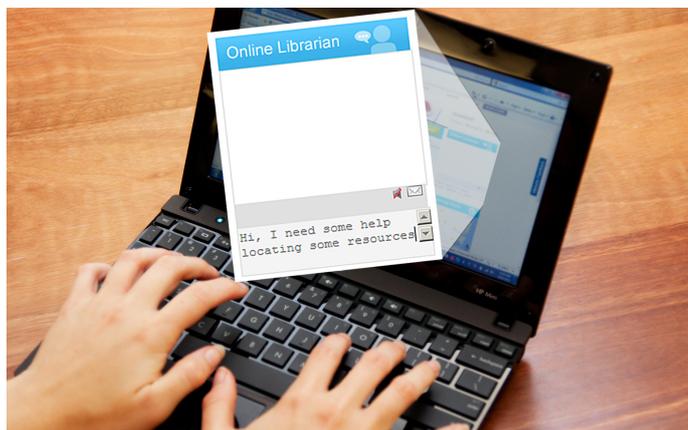
In March 2004, the Library launched its **Online Librarian** service offering live chat, sharing of screens, in-line text messages and pushing of screens and data to clients to address their scholarly information seeking needs.

Operating from Monday to Friday in 2004, we were among the pioneers of this service in Australia.

Two years later, in March 2006 Online Librarian expanded behind the scenes to become **Information Central**. Extending the service to cover all Library opening hours Monday to Sunday, the operational hours were complemented by a 24-hour email option, responded to next working day and an extensive FAQ knowledgebase updated regularly and available to all via the Library website.

Information Central also introduced a single central phone number for the Library (02 9852 5353) which is still in use today.

Fast forward to 2021, and the service continues to be the primary point of contact for students and staff seeking scholarly information assistance and advice.



## Access rooms returning.

With government COVID restrictions easing we are pleased to notify that Access rooms are once again available in most libraries for use by students registered with the Disability unit. More information can be found on the [Disability Service website](#).

## Alumni update.

We are very pleased to welcome our Alumni members back on campus to use our facilities, resources and services during our [opening hours](#).

Library Alumni have remote access to Alumni [e-resources](#) via the Library website, where you can also check Alumni [loan conditions](#).

Feedback, suggestions or requests for Library Insights articles are welcomed via Library Promotions: [lib-promo@westernsydney.edu.au](mailto:lib-promo@westernsydney.edu.au)

## Campbelltown campus: renovations complete.

Renovations and improvements to the Campbelltown library were undertaken during January and February 2021 and are now complete. After the 'pop-up' adventure in its interim location of Building 2 during the building works, the library has now reopened in Building 1. In addition to new lighting and a fresh coat of paint, a dedicated silent study area has been created. Library staff look forward to seeing you again this session.



### CONTACT YOUR LIBRARY.



**Phone support**  
02 9852 5353



**Online Librarian**  
Online chat and email:  
[westernsydney.edu.au/heretohelp](https://westernsydney.edu.au/heretohelp)